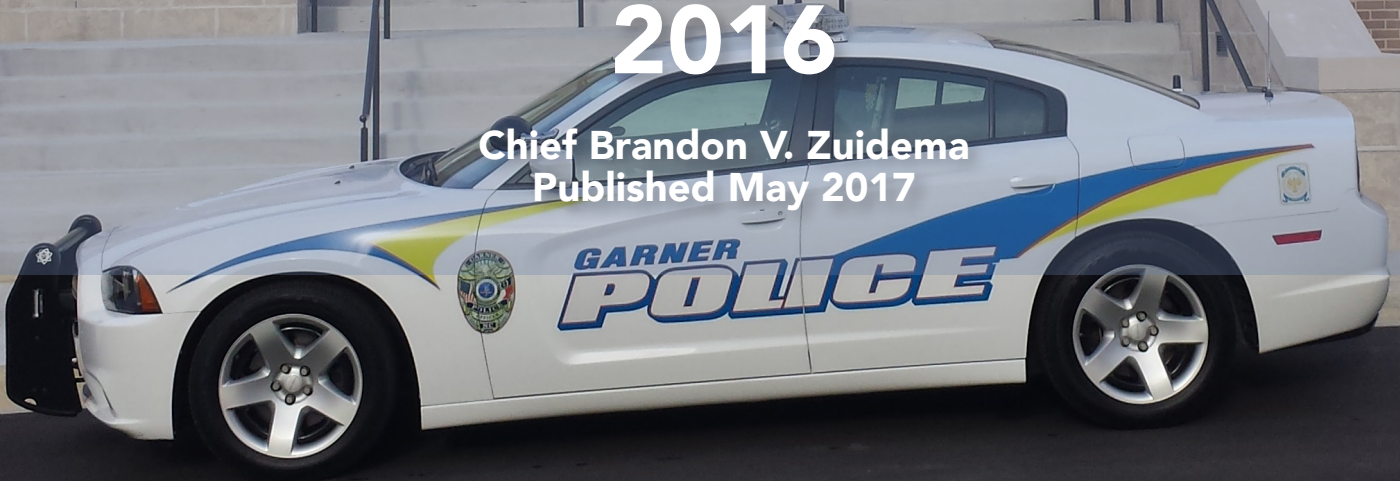


GARNER  
POLICE  
DEPARTMENT



# GARNER POLICE DEPARTMENT ANNUAL REPORT 2016

Chief Brandon V. Zuidema  
Published May 2017



**A Nationally Accredited Law Enforcement Agency**



## About Chief Zuidema

Chief Brandon Zuidema was appointed Chief of Police for the Town of Garner in December 2009. He has a master's degree in sociology from Longwood University in Virginia, a master's certificate in local government management from Virginia Tech, and is a graduate of the Public Executive Leadership Academy and the Municipal Administration course at the UNC School of Government. He is active with the International Association of Chiefs of Police, serves on the board of directors for the North Carolina Association of Chiefs of Police, and serves as the Executive Director for the Garner Police Athletic Activities League.

# Message from the Chief

Thank you for taking the time to learn more about the Garner Police Department. I am proud to serve as the Chief of Police for the Town of Garner and feel fortunate to work with an outstanding group of men and women dedicated to our values of Commitment, Integrity, and Professionalism and to maintaining public safety for our residents, businesses, and visitors.

This annual report is intended to highlight the significant event and accomplishments of the Garner Police Department in 2016 and to provide an overview of our efforts in the pursuit of public safety and quality of life in our community. It highlights our ongoing initiatives, identifies new programs, and speaks to good work of the men and women working with our many community partners.

We appreciate your interest in the Garner Police Department and encourage you to consider working with us in the weeks, months, and years ahead. For more information about the Garner Police Department, I encourage you to review our strategic plan and our response to the President's 21st Century Task Force on Policing Report. You can find these documents and other information on our website ([garnerpd.org](http://garnerpd.org)). You can also follow us on Facebook ([GarnerPolice](https://www.facebook.com/GarnerPolice)) and Twitter ([@GarnerPolice](https://twitter.com/GarnerPolice) and [@ChiefZuidema](https://twitter.com/ChiefZuidema)), and consider enrolling in our next Garner Citizens Police Academy.

If you have any questions or would like to provide any feedback, feel free to go online, visit us at 912 7th Ave., call us at (919) 772-8810, or email me at [bzuidema@garnernc.gov](mailto:bzuidema@garnernc.gov).

Sincerely,

A handwritten signature in black ink, appearing to be 'BZ' followed by a stylized flourish.

Chief Brandon Zuidema

*To contact the office of the Chief of Police,  
please email [thamilton@garnernc.gov](mailto:thamilton@garnernc.gov) or call (919) 772-8810, x6064.*



# GPD Mission and Values

IN THE SPRING OF 2010, an employee committee was tasked with developing and implementing a mission statement and set of values that represent who we are as a law enforcement agency, what role we play in the Garner community, and what values we embrace and use in making day-to-day decisions. The committee received feedback from all employees and developed the following:

## Our Mission Statement

The Garner Police Department is dedicated to excellent police service through partnerships that reduce crime, create a safe environment, build trust, and enhance the quality of life in our community. We are committed to delivering quality service in an effective, responsive, and professional manner.

## Our Values

### COMMITMENT:

We have a selfless determination and relentless dedication to the public, our partners, and to each other. We will strive to continually improve our community and our agency.

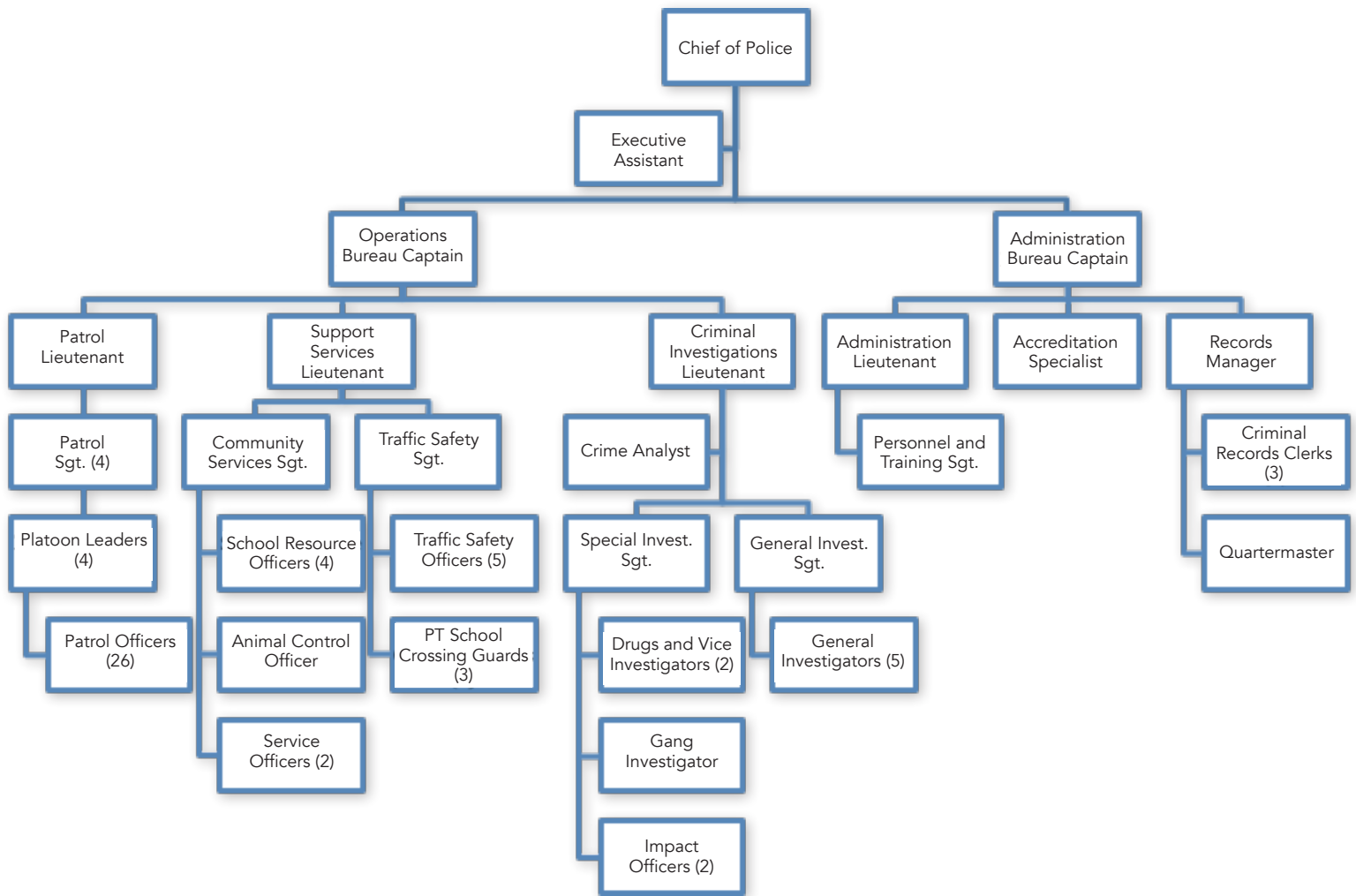
### INTEGRITY:

We are committed to the highest standards of honesty and ethical conduct, which are the cornerstones of our profession.

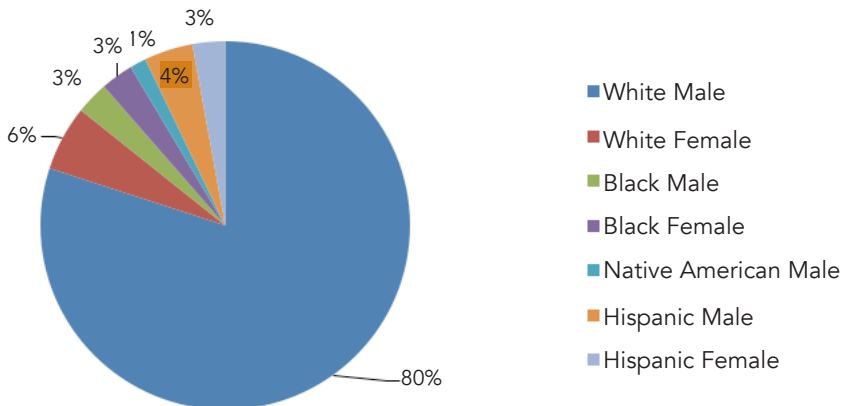
### PROFESSIONALISM:

We accept responsibility for our actions. We are accountable to ourselves and to those we serve. We will communicate honestly and consistently strive for excellence.

# Overview of the Department



## Employee Race/Ethnicity



## Our Town, Our Department by the Numbers

**29,000**

Estimated resident population at end of 2016

**\$7.8 million**

FY 2016-17 budget for department

**65**

Full-time sworn positions

**10**

Civilian staff

# Police Department Components



The Garner Police Department enjoys strong support throughout town but continues to work to build better relations with all segments of the community.

## Administration Bureau

**T**HE ADMINISTRATION BUREAU is led by Captain Chris Hagwood and is tasked with compiling, archiving, and handling all police records, criminal evidence and found property, ordering and issuing department-owned property, fleet management, employee training, recruitment, and accreditation. In addition, the Administration Bureau Captain is the primary Internal Affairs investigator and maintains department records on use of force, pursuits, and other employee-involved incidents.

An Administration Lieutenant manages the department's fleet including the ordering of new vehicles, installation of specialized equipment, and managing our in-car camera system. This position is also responsible for quarterly and unannounced audits of petty cash, confidential

### Ensuring Accountability

(2016 data)

- 33** Use of force incidents investigated
- 6** Citizen complaints filed against officers
- 2** Sustained allegations from citizen complaints
- 1** Allegation of wrongdoing for every 2,390 documented contacts with the public
- 0.1** Percent of GPD encounters that resulted in a reportable use of force

funds, and the evidence control room. The Administration Lieutenant functions as a backup

Internal Affairs Investigator and supervises the Personnel and Training Sergeant.

The Personnel and Training Sergeant is responsible for ensuring the department complies with all training mandated by the NC Criminal Justice Education and Training Commission. This sergeant also is responsible for recruitment, retention, and administering the hiring processes for the department. There were 12 new employees hired in 2016, including three part-time employees.

The Records Unit contains a Records Manager, three Criminal Records Clerks and the Quartermaster. The Criminal Records Clerks are tasked with managing all of the department's records, which include criminal reports, motor vehicle crashes, and other incidents. The Quartermaster is responsible for issuing equipment to officers and is the primary custodian of all evidence and department property.

A total of 7,914 records and documents were reviewed by the Records Unit in 2016. Meanwhile, over 1,180 new items were stored in the department property room, including 1,099 items of evidence.

The Accreditation Specialist manages the department's compliance with Commission on Accreditation for Law Enforcement Agencies (CALEA) standards and ongoing review of Department policies and procedures.

In the fall of 2016, the Accreditation Specialist successfully managed our efforts to receive CALEA's Gold Standard accreditation. The Garner Police Department has maintained CALEA accreditation since 1994.

## Operations Bureau

**T**HE OPERATIONS BUREAU is led by Captain Joe Binns. The Bureau consists of the following divisions: Patrol, Criminal Investigations, and Support Services.

## Serving and Protecting

(2016 data)

<b>17,459</b>	Dispatched calls for service answered
<b>16,262</b>	Officer-initiated calls for service
<b>21,512</b>	Documented contacts officers made with members of the public
<b>995</b>	Adult custody arrests
<b>336</b>	Adults issued misdemeanor citations in lieu of custody arrest

## Patrol Division

The Patrol Division is the largest in the Garner Police Department. This division is responsible for responding to 911 calls and proactive patrol in the Town of Garner. These uniformed officers, including four canine teams, work 12 hour shifts and provide police response to calls for service 24 hours a day, 7 days a week. All of these officers work collaboratively with members of the community to engage in problem-oriented policing. Each patrol platoon is staffed by a sergeant, a platoon leader, and six patrol officers – including a canine team. Two new positions were added in 2016, so two platoons are currently assigned seven officers.

## Criminal Investigations Division

The Criminal Investigations Division (CID) consists of the General Investigation and Special Investigation Units. The General Investigation Unit includes a sergeant and five investigators. The Special Investigation Unit includes a sergeant, two drug investigators, a gang investigator and two Impact officers.

The General Investigation Unit is responsible



## Intelligence-Led Policing

The Criminal Investigations Division, Crime Analyst, Traffic Safety, and Patrol Divisions moved toward implementing the tenets of Intelligence Led Policing within the Garner Police Department. It is believed that a small percentage of society is responsible for a large percentage of crimes; some of which are related. If we can use data and information to identify the most prevalent offenders, offenses, dates, and times of occurrences, we are more likely to make arrests and deter future occurrences.

for handling investigations of most felony crimes that are reported to the Garner Police Department such as burglaries, robberies, frauds, and other crimes.

The Special Investigators focus on drug, gang, and vice crimes, and serve as the department's investigative unit. The Impact Team is a unit which serves outstanding warrants, assists the other investigators, supports CID both in plain clothes and uniform, and supports the Patrol Division. In the past year, 502 cases were assigned to investigators, and 179 cases were cleared, including 91 arrests.

## Support Services Division

The Support Services Division consists of the Traffic Safety Unit and the Community Services Unit. The Support Services Lieutenant also manages special events and extra duty assignments.

The Traffic Safety Unit is responsible for the investigation of traffic crashes, addressing speed complaints, conducting traffic studies and analyses, and managing traffic control at large events like the Christmas Parade and the Town's annual July 4th Celebration. Since October 2013 one of these five officers has been committed solely to DWI enforcement through a grant provided by the North

Carolina Governor's Highway Safety Program. The Traffic Safety Sergeant and all Traffic Safety Officers have advanced training in crash investigation and also work to provide educational services to the community through programs such as seatbelt emphasis (Click it or Ticket), DWI enforcement (Booze It and Lose It) and anti-texting/distracted driving campaigns both on the road and in our high school.

Support Services is staffed by a Community Services Sergeant and four school resource officers (SROs). The SROs patrol our two middle schools and high school, working with students and staff to ensure a safe learning environment. These SROs are partners with the school, and work to educate, mentor, and enforce laws.

The Community Services Sergeant also supervises Civilian Services Officers. This entry level part-time position is used as a supplemental position to assist with tasks normally assigned to patrol officers after business hours such as locking park gates, answering animal control complaints, and responding to public works call outs for evaluation. This position, although assigned to the police department, is utilized in partnership with Parks, Recreation, and Cultural Resources, and Public Works.

## Keeping the Roads Safe

(2016 data)

**1,353** Traffic collisions investigated

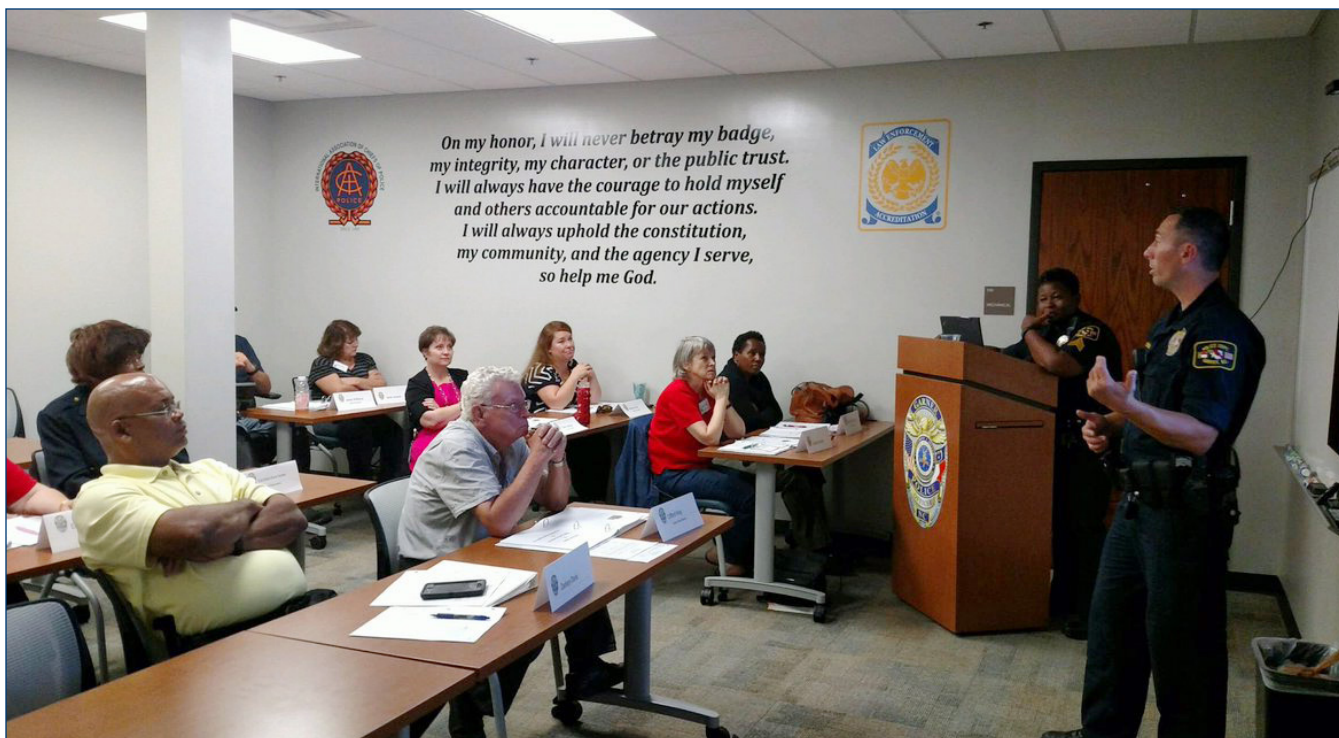
**8,149** Total traffic stops

**3,438** Traffic citations issued

**2,279** Traffic warnings issued

**11** DWI checkpoints attended, including two hosted in Garner

**53** DWI arrests by traffic team out of 97 department-wide



**The Citizens Police Academy offers an inside look at the Garner Police Department.**

Animal Control is assigned under the Community Services Sergeant, and is responsible for investigating all animal bite cases, cruelty cases, and stray animal complaints.

The Garner Police Department remains committed to using social media to engage our community and keep our followers updated on important information. During 2016 we notified followers of traffic-related incidents, crime alerts, news releases, and even gave

out the location of speed enforcement/DWI checkpoints. We realize that social media plays an important part in staying connected with the community. In 2016, we tweeted information and updates to citizens 446 times.

The Citizens' Police Academy, a 10-week-long program, is an opportunity for citizens to learn how our Police Department works, to meet officers who work in their community, and to learn more about what it means to be a police officer in Garner today. The goal of the Academy is to build relationships between officers and the community through better understanding of our jobs and functions. In 2016, the Academy had 28 graduates during two sessions.

Citizens and Police Together (CAPT) is a volunteer group composed of Citizens' Police Academy graduates who are willing to volunteer their time to give back to their community. The CAPT mission statement is, "The goal of the Citizens and Police Together team is to partner with the officers and support personnel to provide extra assistance

## Animal Control in Garner

(2016 data)

- 980** Animal-related calls (the bulk of which are stray dogs and cats)
- 78** Stray animals taken to shelter
- 126** Animal cruelty cases investigated
- 88** Animal bites





**The Garner Police Athletic/Activities League is one of the Garner Police Department's growing youth outreach efforts. Its goal is to build trust and understanding between police officers and young people.**

as needed, to be a positive influence, and to return a service to the citizens of Garner that will make a great community even greater." CAPT helps with such events as Child ID stations, the July 3rd Celebration, and National Night Out. If you are interested in becoming part of CAPT, please contact Sgt. Sophia Sandlin ([ssandlin@garnernc.gov](mailto:ssandlin@garnernc.gov)).

The Garner Police Athletic/Activities League (PAAL) is a youth crime prevention program that utilizes educational, athletic and recreational activities to create trust and understanding between police officers and youth. It is based on the conviction that young people—if they are reached early enough—can develop strong positive attitudes towards police officers in their journey through life toward the goal of maturity and good citizenship. Garner PAAL brings youth under the supervision and positive influence of a law enforcement agency and expands public awareness about the role

of a police officer and the reinforcement of the responsible values and attitudes instilled in young people by their parents. In 2016, six elementary schools hosted biweekly PAAL

## A Part of the Community

(2016 data)

**727** Volunteer hours contributed in Citizens and Police Together (CAPT) program

**19** Number of CAPT volunteers

**31** Community events attended by CAPT volunteers

**\$14,333** Total funds raised for Special Olympics of North Carolina through Cops on Top and other events the GPD hosted





**Garner police officers are active in the Schools and Community Organized to Read (SCOR) program in Garner-area public elementary schools.**

meetings, and two additional sites were used for middle school youth.

Raising money for Special Olympics has a long tradition in law enforcement locally and nationally. Our agency participates in the Law Enforcement Torch Run and Cops on Top fundraisers at local restaurants to support Special Olympics North Carolina.

Each year, the Garner Police Department partners with TT&E Iron and Metal, Inc. and other area businesses to provide a Christmas party and shopping opportunity to Garner area families who might not otherwise have a Christmas. In 2016, this program helped out 14 families and a total of 52 children.

Schools and Community Organized to Read (SCOR) is a locally developed reading buddy

program sponsored by the Garner Educational Foundation to support Garner's elementary schools. SCOR serves primarily second-graders who need additional assistance to improve their reading. A total of 12 Garner officers volunteered each week at two schools in 2016.

The Achievement Academy was originally developed by our School Resource Officer (SRO) and DARE officer in 1994 and was called "Challenge Camp" at the time. The program is aimed at students at our two middle schools. Students are selected by school counselors, school resource officers, and police officers who volunteer with the Garner Police Athletics/Activities League (PAAL), based on a combination of their academic performance, socioeconomic background, and discipline record. Fifteen students participated in 2016 for a week-long camp.

# Crime Data

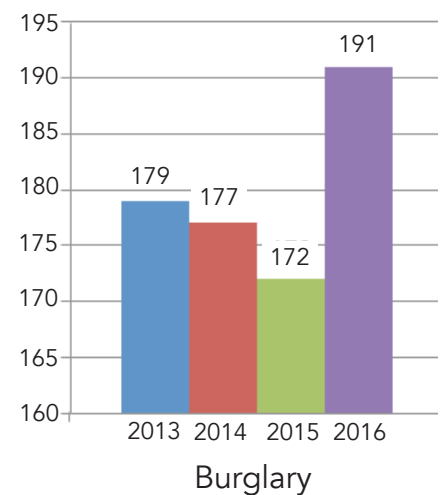
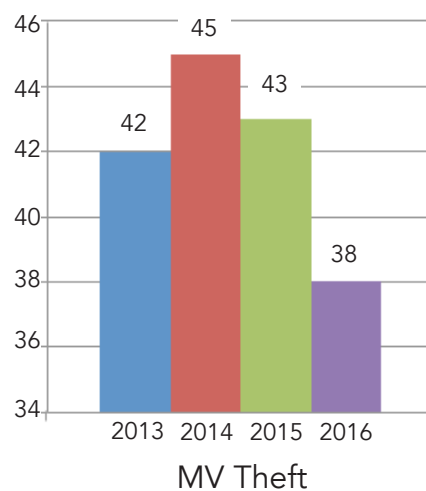
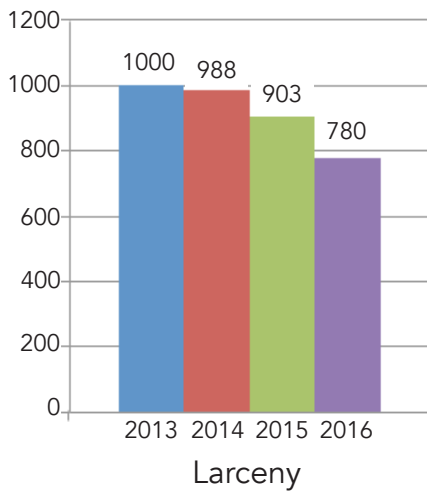
## 2016 Crime Rates

**37.07** Part 1 crimes per 1,000 in population

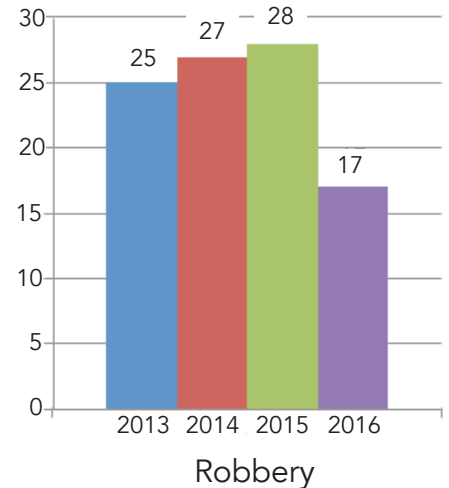
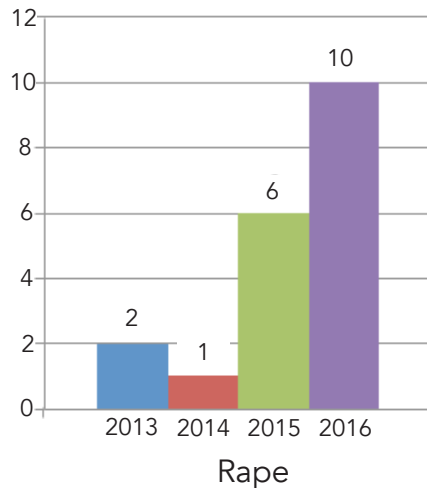
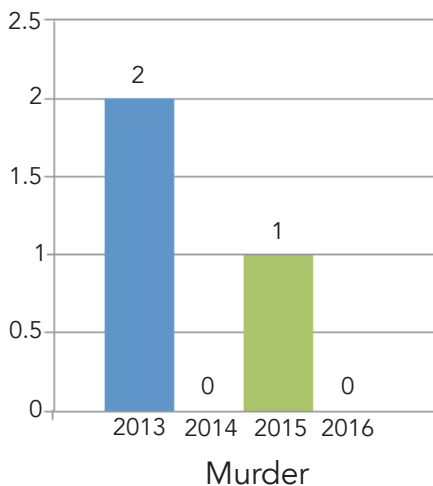
**2.96** Part 1 violent crimes per 1,000 in population

**34.11** Part 1 property crimes per 1,000 in population

## Property Crime Data, 2013-16



## Violent Crime Data, 2013-16







**We're proud to be a part  
of this community.  
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at home or on the go.**



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**You can also contact Garner PD, sign up for  
our mailing list, or submit an anonymous  
tip at [garnerpd.org](https://garnerpd.org).**